

| Application/Control No. | Applicant(s)/Patent under Reexamination |
|-------------------------|-----------------------------------------|
| 09/681,397 | KITTS, BRENDAN J. |
| Examiner | Art Unit |
| Scott L. Jarrett | 3623 |

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| | SEARCHED | | | | | |
| Class | Subclass | Date | Examiner | | | |
| 705 | 10 | 2/17/2005 | SJ | | | |
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| SEARCH NOT (INCLUDING SEARCH | |) |
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| | DATE | EXMR |
| EAST Keyword: predictive modeling, customer behavior, Vignette, DataSage, time series | 2/17/2005 | SJ |
| Archive.org DataSage.com, Vignette.com | 2/17/2005 | SJ |
| Google Keyword: Brendan Kitts, DataSage, predictive modeling, Quadstone, Vignette | 2/17/2005 | SJ |
| ACM.org Keyword: customer analytics, predictive modeling, customer modeling, Brendan Kitts, DataSage | 2/17/2005 | SJ |
| IBM.com - Redbooks Keyword: data mining, predictive modeling, customer retention | 2/17/2005 | SJ |
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